Instructions to recover the password

Access the restricted area

In ICSA2013 home page (www.icsa2013.com) access to the restricted area by clicking over (top left) or over "**Access to Restricted Area"** (bottom left).

Please select **lost password**, enter the required data and save. The Email must be the full Email address to which this message has been sent.
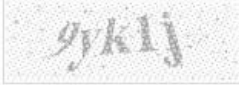

After that you will immediately **receive an e-mail** with a <u>custom link</u>, allowing you to re-enter the site with a new password. Please click on the **<u>custom link</u>** or copy and paste it into your browser. When you visit that page, you will be asked to enter the new password. The password must be composed by a **minimum of 8 characters** and a maximum of **12** – **you have to mix letters and numbers** and please avoid the use of special characters (&, %, <, ", etc.).

After save you will see the following confirmation: Your Password as been changed!

You can now access our private area after logging in.